

December 9, 2012 - DART Bus Rider Driver Kudos and Fare Card Voucher Thanks

I would like to commend one of your Bus Drivers Larry Spencer. Larry is a very courtesy driver and also very helpful to passengers with any bus related questions or issues. He seems to be knowledgeable in all aspects of Dart services and Dart information. I ride Dart to work Monday through Friday and it's because of Bus Drivers like him make my trip back and forth to work pleasurable. I recently had my Fare Card stuck in Fare Box and he was very helpful giving me instruction on how to get a replacement Card and because I use Dart for transportation to my destinations he went above and beyond to have a Dart Supervisor meet me to give me a Voucher which made it convenient and I appreciate it very much. Thank you Dart for such a great employee.

Cheryl Smith